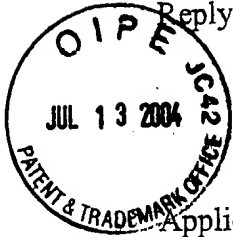


Application No. 09/527 87
Amendment dated May 11, 2004
Reply to Office Action of March 16, 2004



IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: John Dung-Quang Ly Docket No: 14013-0033
Serial No: 09/520,687 Group Art Unit: 2155
Filing Date: 03/07/2000 Examiner: Won, Young N
Confirmation No.: 9101 Customer No.: 27728
For: "DIAGNOSTIC/REMOTE MONITORING BY EMAIL"

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

AMENDMENT

Sir:

Responsive to the Final Office Action mailed on March 16, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.